Product Owner

Full-Time Hybrid/Castle Rock, CO, USA Salary: The compensation range for this position is $75,000.00 - $125,000.00 USD annually, dependent on skills and experience.

Intterra was born from the belief that there is a better way to get data and information to those working on the frontlines. Today, our team specializes in creating a comprehensive, multi-source common operating picture supporting planning, actionable intel and data management tailored to the specific needs of fire departments, emergency services agencies, utilities, and related industries.

Our GIS and map-based software solutions for R3™ Risk – Response – Resilience enable our customers to visualize, prepare for, respond to, and recover from small- and large-scale events and support their day-to-day operations, making communities stronger, safer, and more resilient.

Intterra is currently seeking a Product Owner (PO) to join our team. In this role, you will be a product domain expert, customer advocate, and product discovery agent to work collaboratively with our GIS and engineering teams to create flagship SaaS, geospatial Emergency Services products.

GIS experience and/or Fire, Emergency Services and Public Safety experience are highly desirable.

Life with Us

Your Role as Product Owner

- Working with the Head of Product Management to define and deliver prioritized features
- Partnering with the GIS and Engineering teams closely from concept to release
- Proactively manage, communicate and collaborate with product, data engineers, stakeholders, developers, QA, and other team members to:
    - Analyze information and functional requirements
    - Advocate the development process through to implementation
    - Ensure the delivered product meets business needs
- Identify, document, and refine requirements based on higher-level features
- Create mockups to assist with the understanding of requirements
- Support the team in the successful execution of all deliverables
- Serve as a product expert, product evangelist, and the voice of the customer
- Use metrics and feedback to improve team and organization processes, best practices, product progress and performance, and delivery
- Align closely with Sales and Success teams to support documentation, training and demos
- Assist with adjusting and improving each iteration of the product before release
- Assist with deployments and support issues

Your Qualifications and Experience
- Bachelor's degree or equivalent experience in a technical or business discipline (information systems, GIS, engineering, computer science, or business administration)
- 3+ years' experience in product ownership, owning multiple products
- Excellent written and verbal communication skills and the ability to translate complex information into actionable requirements

- Demonstrated understanding and experience using Agile processes and methodologies with Certified Scrum Product Owner (CSPO) or similar product owner certification
- Self-motivated with proven analytical and problem-solving skills
- Ability to collaborate with cross-functional resources in a distributed environment
- Ability to plan for future work while maintaining the current delivery with rapidly iterating priorities
- Experience using story and journey mapping, OKRs, and KPIs to create successful products
- Motivated and proactive in developing and improving processes and workflows

Stand Out Skills (good to have):
- Experience in Public Safety software, Fire, Emergency Operations, Other Hazards, or Electrical Utilities
- Use of Geographic Information Systems (GIS) and/or Esri technologies professionally
- Knowledge of full motion video and remote sensing
- Technical background, with understanding and/or hands-on experience in software development
- Technical proficiency in integrations and integrated workflows
- Knowledge of Monday, Confluence, Jira, HubSpot or similar tools

To apply, go to intterragroup.com/careers and submit a resume with a cover letter.

Intterra is an equal opportunity employer. Qualified applicants will receive consideration for employment without regard to race, color, religion, sex, national origin, sexual orientation, gender identity, disability, or protected veteran status. We are committed to providing an environment of respect, acceptance, inclusivity, and equal opportunity. Discrimination and harassment of any type in any form will not be tolerated.